

Our focus is **you**. We understand each business is unique and every organization faces challenges which differ from others. **We put the Accent on your business** through the design and delivery of technology solutions and services which fit your needs and solve your problems.

From deployment through on-going support, our experienced consultants and engineers will **listen** to your challenges, **analyze** your input, **design** a customized solution, and **deliver** what it takes to meet your needs.

We strive to deliver the **best customer experience**, it's part of our DNA. If you've ever worked with Accent over the past 20 years, you've seen the phrase, "**We put the Accent on services**". It's true, we do put the Accent on services and we're proud of it.



VoiceONE
Your Business. Anywhere.





Cloud communications at work for you

CONNECTING YOUR BUSINESS WHEREVER AND WHENEVER

WHAT IT DOES

The VoiceONE Cloud enables your business to operate anywhere an internet connection exists. Accent's unique VoIP cloud provides communication services to your headquarters, remote offices, smartphones, teleworkers, and more. All while avoiding large capital investments and harnessing the reliability, flexibility, and disaster preparedness of Accent's cloud infrastructure.

HOW IT WORKS

Your users securely connect to the VoiceONE Cloud via the Internet or private WAN. Accent's smart infrastructure authenticates each user via unique login and connects them to our next-gen platform. Once connected, your business leverages the VoiceONE Cloud as a private phone system in the sky. This allows you to connect to the public telephone network and to each other, regardless of physical location.



VOICEONE CLOUD FEATURES

- IOS/ANDROID APP
- UNIFIED MESSAGING
- PC/MAC CLIENT WITH SOFTPHONE
- MS OUTLOOK INTEGRATION
- REMOTE TELEWORKER
- DESKTOP FAXING
- CONTACT CENTER WITH REPORTING
- WEB & AUDIO CONFERENCING
- SALESFORCE.COM INTEGRATION
- CALL RECORD, MUSIC ON HOLD, & MORE

complete cloud service for your business needs

THE VOICEONE CLOUD DELIVERS A COMPLETE COMMUNICATION SERVICE IN A SIMPLE MONTHLY EXPENSE

BUSINESS BENEFITS

The value of cloud communications for today's business is real. Regardless of your business' size or scope, leveraging the cloud can provide tangible benefits to your bottom line on day one. From avoiding large capital expenses to reducing business risks, the VoiceONE Cloud can help. Here are some of the standout reasons cloud communications will work for you:

1. Simple monthly operating expense
2. Reduces existing telecom service costs
3. Eliminates risks of onsite hardware & software
4. Extends business reach and flexibility
5. Provides multiple deployment options

TECHNOLOGY HIGHLIGHTS

The VoiceONE Cloud is a purpose-built VoIP specific cloud communications infrastructure, built from the ground up to specifically deliver voice services. This provides your business with industry leading levels of reliability, performance, and service. Utilizing world class technology partners and a revolutionary approach to cloud delivery architecture, the VoiceONE Cloud stands out above the rest. This allows us to design and deliver customized cloud services to fit your business needs and ensure secure, reliable performance.



- Purpose-built, VoIP specific architecture
- Carrier grade data centers located across the continental U.S.
- No onsite hardware required
- Customized delivery utilizing Internet, private WAN, or both
- Provides business continuity and disaster recovery
- Utilizes the latest in virtualization and infrastructure technology
- Service operations and reliability fully managed by Accent

DISASTER PROOF YOUR COMMUNICATIONS

For most organizations, communications is the lifeblood of business. Whether it's communicating with customers, business partners, or each other, downtime equals the potential for lost productivity. The VoiceONE Cloud eliminates these concerns, providing an "always on" cloud communications service. If you've got an internet connection, you're connected to our cloud and your business is running, anywhere.



CLOUD DIVERSITY

The VoiceONE Cloud provides a geographically diverse infrastructure to ensure your business communications are always up and running. With cloud services distributed throughout the U.S., your business continuity is ensured and your communications are protected.



COMPLETE SERVICE

Don't worry about maintaining and administering your communications systems, our U.S. based support team has it covered. If a change needs to be made, contact our customer service department and it's done. We'll take care of your communications so you can take care of your business.



VoIP EXPERTS

We know VoIP and what it takes to succeed. For over 25 years, Accent has been helping businesses embrace the latest in communications and technology through our elite team of industry experts. The VoiceONE Cloud is backed by this expertise and experience.

